

2022

Annual

Report



The  
**Bangor Area Homeless Shelter**

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# Vision and Mission Statement

## Vision

To have achieved our goal where all guests at the Shelter are transitioned into suitable, stable, housing in 30 days or less.



Welcome Home

## Mission

The Bangor Area Homeless Shelter is a dry shelter whose mission is to support and strengthen the community by providing **emergency** shelter and supportive services to people who are homeless or at risk and to advocate for collaborative, locally driven, solutions to end homelessness.

# Letter From Our President

"2022  
PSY coming back  
Long time no see, huh?  
It's been a minute, huh?  
We're back to laughing,  
crying, living, loving  
Let's get loco  
Pandemic's over...."

These are the opening lyrics to K-Pop idol PSY's song "That That." I admire his lyrical optimism that the pandemic was "over" in 2022. We did make some great global progress in identifying the crisis and mobilizing to address it, but it isn't "over." It has more been assimilated into our day-to-day lives.

This is true for people experiencing homelessness as well. The front-line staff and volunteers who work with people experiencing homelessness know full well that homelessness isn't "over" as soon as a structure is placed over a person's head to keep the rain off. It's an experience that stays with someone forever. Our Bangor Area Homeless Shelter people know this because many of them have lived experience with homelessness.

I, too, have experienced homelessness.

I can and will talk about this experience for the rest of my life, because

although I experienced it 25 years ago, it remains as fresh in my brain and nervous system as if it happened yesterday. Even though I have had a fairly predictable roof over my head for many years now, I still find myself waking up wondering where I am: Am I safe? Are my kids in a bed with mice running around them? Where will we go if this happens again? The experience never fully leaves you.

When I find myself sinking into an anxious cycle of fear and depression, I find great comfort in the company of our staff, volunteers, and other guests at the shelter. The roof over my head gives me what should certainly be the most basic of available resources for all human beings: shelter. But the feelings of fear, anxiety, worthlessness, and shame can only be quelled by the compassion and empathy of people who care and who understand it.

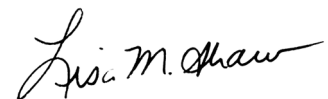
This year, I want to express special gratitude

to the staff and volunteers of the Bangor Area Shelter who showed up Every Single Day during the pandemic to help people who did not have the luxury of being unhoused "remotely"; to the people in crisis who trusted the shelter enough to put their personal welfare and dignity on the line to ask for help. I know how hard that is to do. I had to do it, too. I still have to sometimes. And I also want to thank every single person and organization who has donated time, money, goods, and compassion to the shelter. You do so much more than fund a building: You honor the time, caring, and expertise of the people who walk alongside those in housing crisis to regain their sense of safety and dignity so that they, too, can help others in turn.

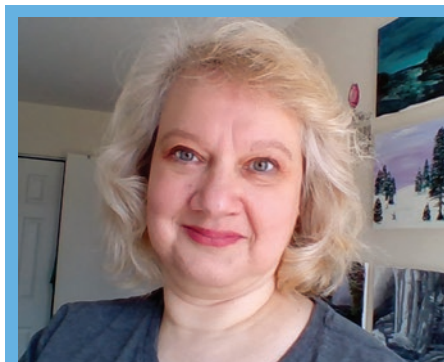
Thank you, from the bottom of my heart, for helping the helpers while we all work together to address homelessness in our area.

"That, that, I like that." And I love and appreciate you all.

Sincerely,



Lisa M. Shaw  
Bangor Area Homeless Shelter  
Board of Directors - President



# Letter From Our Executive Director

*Dear Friends and Supporters,*

I am pleased to share that 2022 was another great year at Bangor Area Homeless Shelter. Over the course of the calendar year, our Emergency Shelter program helped 82 people obtain safe, permanent housing. It was such a privilege for all of us here at BAHS to witness such a victory 82 times in one year.

As you all know, the past couple of years brought about numerous challenges for everyone due to the looming pandemic. Navigating the necessary parameters to ensure the health and safety of guests, staff, and volunteers was not easy. But with impeccable organization-to-organization collaboration and staff, volunteer, and donor dedication; the BAHS mission continued with some adjustments.

In March of 2020 we had to make the tough decision to close down our Day Program to allow for necessary COVID precautions. Our Day Program is an important resource for our most vulnerable community members as it is a safe place to socialize, access information about services, meet with case managers, and have a hot meal. I am happy to report that in 2022 we were able to safely re-open this much needed program. In addition to our Day Program, we were able to bring our Emergency Shelter back to the full capacity of 38 beds and 5 overflow mats. This reclaimed capacity has helped address the growing issue of homelessness in our community.

It is with sincere gratitude that I say thank you to all of our donors, volunteers, staff, and community partners for making 2022 another life-changing year for our community members experiencing homelessness and food insecurity.

Sincerely,



Boyd A. Kronholm, LSW  
Executive Director





# Board of Directors

|                   |                     |
|-------------------|---------------------|
| Lisa Shaw         | President           |
| Pat Kimball       | Vice President      |
| Shareen Palmacci  | Treasurer           |
| Jenny Gage        | Executive Secretary |
| Larry Geaghan     | Member              |
| Maulian Dana      | Member              |
| Dan Saunders      | Member              |
| Carolyn Dorfman   | Member              |
| Dr. Jim Clarke    | Member              |
| John Hamer        | Member              |
| JR Mitchell       | Member              |
| Jason Bird        | Member              |
| Mishael Romanelli | Member              |



# Staff Members

Boyd A. Kronholm, LSW

Archie Curry

Alicia Mayhew

Amy Smith

Wendy Leighton

Maria Horodeski

Gretchen Fennelly

Linda Murch

Jim Batchelder

Ben Hatch

Devin Leighton

Jamie Longworth

Jim Fleming

Laurie Gauthier

Mary Foster

Meldon Field

Skye White

Tim Nichols

Todd Townsend

Tyler Earhart

Savannah Peterson

Brooke Camire

Adam Dawson

Executive Director

Program Manager

Office Manager

Bookkeeper

Housing Manager

Intake & Diversion Coordinator

Volunteer Coordinator

Shelter Aide/Cedarview Property Manager

Shelter Aide/Kitchen Coordinator

Shelter Aide/HMIS Data Coordinator

Shelter Aide

Shelter Aide

Shelter Aide

Shelter Aide

Shelter Aide

Shelter Aide

Shelter Aide

Shelter Aide

Shelter Aide

Shelter Aide

Shelter Aide

Shelter Aide

Shelter Aide



Program Manager, Archie Curry (Left) and Executive Director, Boyd Kronholm (Right) recognized Jim "Sarge" Fleming (Center) for 25 years of dedicated service as a Shelter Aide.

Staff members help a thankful resident move into permanent housing.

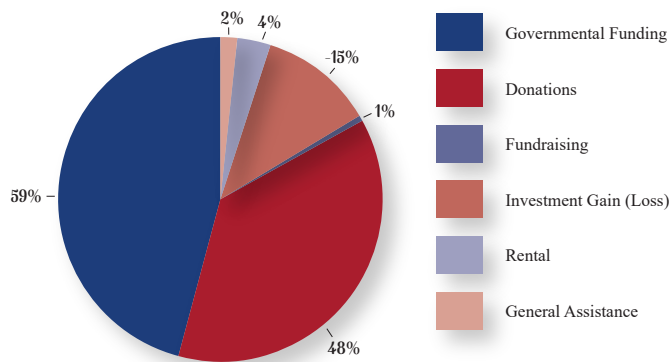
In July 2022, Quinson Lancaster organized a Lowes Cookout in Bangor. Several employees came out with burgers, salads, and a grill, and made food for staff, residents, and passerbys.

# Financials

For the fiscal year ending June 30, 2022, the Shelter received 49% of its revenue from the support of community members, area businesses, and municipalities.

The Shelter would not be successful without the dedication of it's staff and volunteers. The community support is ever apparent in the values presented in the annual financials. The Shelter was able to return 87% of overall support back into the life-changing programs such as the Warming Center and transitioning guests to stable housing. Despite recovering from post-pandemic years, the Shelter continued to successfully run these programs and serve those at risk of homelessness and/or food insecurity within the community.

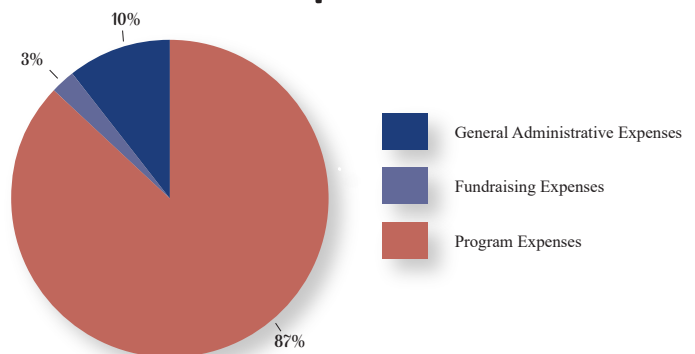
## Support and Revenue



|                        |             |      |
|------------------------|-------------|------|
| General Assistance     | \$29,976    | 2%   |
| Rental                 | \$49,630    | 4%   |
| Investment Gain (Loss) | (\$181,472) | -15% |
| Fundraising            | \$8,730     | 1%   |
| Donations              | \$587,331   | 48%  |
| Governmental Funding   | \$722,477   | 59%  |

## Functional Expenses

|                                 |           |     |
|---------------------------------|-----------|-----|
| Program Expenses                | \$944,702 | 87% |
| Fundraising Expenses            | \$27,244  | 3%  |
| General Administrative Expenses | \$112,804 | 10% |





# Top Donors of 2022



Stephen & Tabitha King Foundation

Edward and Mary Ellen Darling

Harris Matthews Charitable Foundation Inc.

John T. Gorman Foundation

Versant Power

JOHN T. GORMAN  
FOUNDATION



John and Deborah Darling

James M. Cohen

Catherine Downey-Rispoli

Libra Foundation



*Thank you for your support!*

# Statistics



61 Individuals Received Permanent Housing



55 Individuals Diverted  
From Experiencing Homelessness



8,034 Beds Provided



290 Guests  
Sheltered Overnight



27,298 Meals Served



664 Households  
Served In The Food Pantry



435 Individuals Utilized The Warming Center

# Hike For the Homeless



*The Hike for the Homeless* is an annual fundraiser hosted by the Bangor Area Homeless Shelter's Board of Directors every April. The purpose of the Hike is to raise funds for our Emergency Shelter program, and also to raise awareness about the issue of homelessness in our community. Traditionally, businesses, families, and individuals gather on the Bangor Waterfront and complete a 2.4-mile walk. However, in 2022 the world was still feeling the effects of COVID-19 and as a precautionary measure to protect the health of our community, the Hike was held virtually for the third year in a row. Hikers were given the flexibility to choose where and when they hiked during the month of April. To stay connected with our community of supporters, we asked participants to spread awareness through their social media platforms by sharing photos of their Hike using #hikeforthehomeless. Despite the setbacks created by the pandemic, twenty businesses sponsored the 27<sup>th</sup> Annual Hike for the Homeless, raising \$14,500.00, and hundreds of community members participated. The 27<sup>th</sup> Annual Hike for the Homeless was a success thanks to the support and participation we received from the community.

Jenny Gage

Executive Secretary, Hike for the Homeless Chair





# More Information

## *Our Services*

The Bangor Area Homeless Shelter is open 365 days a year and provides emergency shelter, diversion services, referral services, a daily meals, food pantry services and an overnight winter warming center.

## *Volunteering*

Each year numerous volunteers donate their time and talents to serve the most vulnerable members in our community. Over the past year volunteers contributed 1,594 hours to our mission. We are so grateful for each and every person who came alongside us. If you are interested in volunteering at BAHS, please visit our website and fill out a volunteer application.



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Facebook: [www.facebook.com/bangorareashelter](http://www.facebook.com/bangorareashelter)



Website: [www.bangorareashelter.org](http://www.bangorareashelter.org)