



2021 Annual Report



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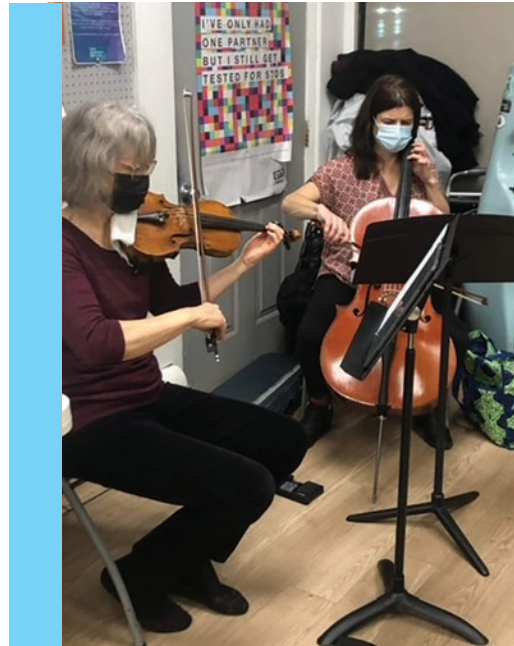
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**The
Bangor Area Homeless Shelter**

Vision

To have achieved our goal where all guests at the Shelter are transitioned into suitable, stable, housing in 30 days or less.



Mission

The Bangor Area Homeless Shelter is a dry shelter whose mission is to support and strengthen the community by providing emergency shelter and supportive services to people who are homeless or at risk and to advocate for collaborative, locally driven, solutions to end homelessness.



Letter from our President

"BAHS is so very excited to announce that one of our guests have obtained safe, permanent housing."



As the physical, economic, and mental devastation of the pandemic lingered past 2020 and well into 2021, this one phrase popping up on the Bangor Area Homeless Shelter's social media reminded me why we are here. Businesses and people who have supported the Shelter and its guests had every reason to give up on donating their energy and money to ensuring everyone has a safe roof over their head. Far too many people experienced the impending realities that they might lose their income and the roof over their own head – maybe for the first time.

But they did not give up. Maybe they couldn't do as much, but everyone did what they could. When everyone does what they can, lives are transformed.

As I have shared before, I was once homeless. It's an experience that never leaves memory or soul. I felt like there was no place in this world for me and my family, but we were greeted at the shelter we went to with something else that never leaves memory or soul: hope.

I had no idea when we went to that shelter 25 years ago whether they would have a space for us or even allow us in. The mental time horizon for a person in crisis is extremely shortened. I had no idea what I would have done next. The people who come to our Shelter doors seeking safety and

warmth experience the same thing, and they have only one thing left that hasn't been lost to them in the world when they seek us out: hope.

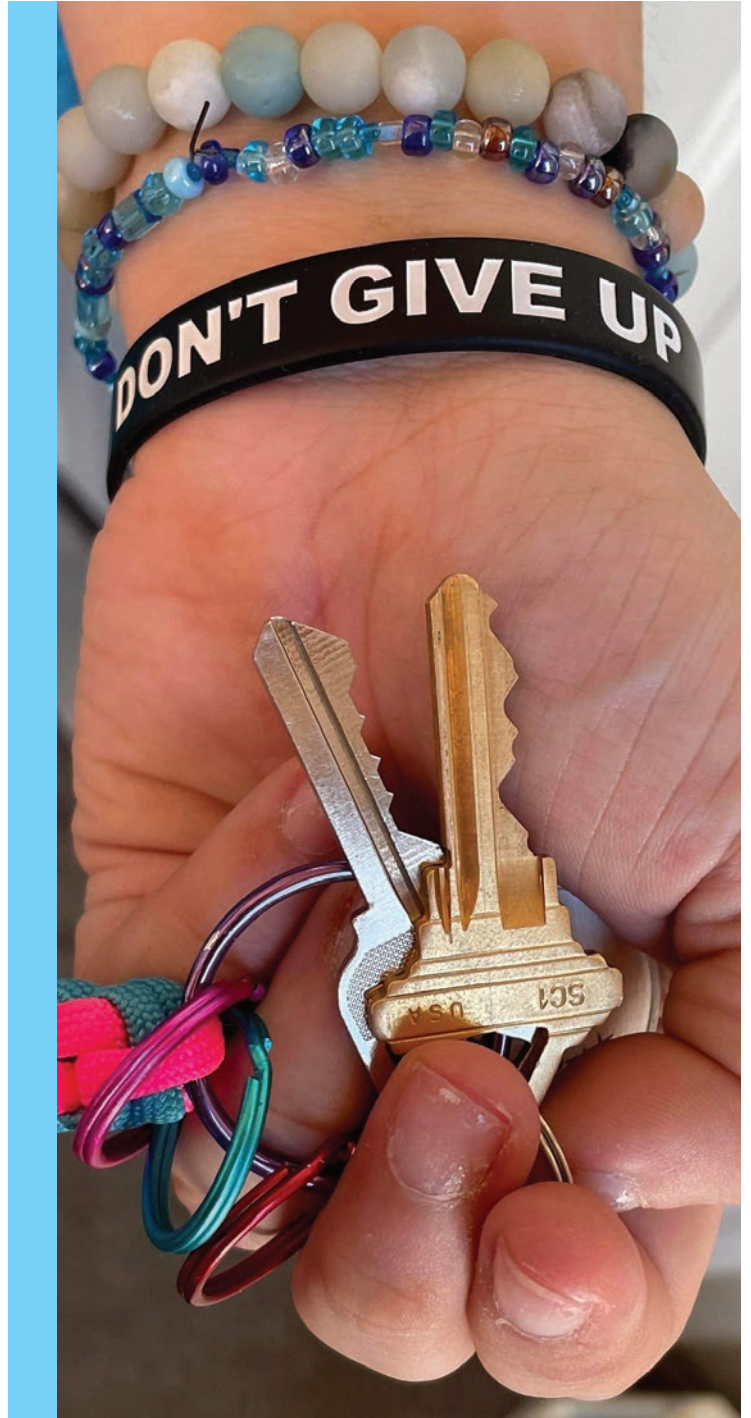
That hope persists and transforms because of each one you who are reading this. Maybe you donated a few dollars through an online fundraiser. Maybe you dropped off some donated items. Maybe you Liked or Shared a social media post. Maybe you prayed. Maybe you rethought the epidemic of homelessness and thought about what one thing you might be able to do to help. Please know that it makes a difference.

Emily Dickinson has already captured what I want everyone to know, and I will close with her words. I thank you, each and every one of you, for personifying hope and transformation.

*"Hope" is the thing with feathers -
That perches in the soul -
And sings the tune without the words -
And never stops - at all -
And sweetest - in the Gale - is heard -
And sore must be the storm -
That could abash the little Bird -
That kept so many warm -
I've heard it in the chilliest land -
And on the strangest Sea -
Yet - never - in Extremity,
It asked a crumb - of me.*

Love and gratitude always,
Lisa

Lisa M. Shaw



Letter from our ED

Dear Partner,

I am happy to report that 2021 has been a great year for the Bangor Area Homeless Shelter. Thanks to the generosity of our donors and community partners we were able to help eighty-three people obtain safe, permanent housing. In April 2021, we added the Intake & Diversion Program to help those experiencing homelessness or in immediate danger of becoming homeless, stay in their home, relocate to places where they have a natural support system, or find a friend or relative to stay with. This process prevents people from having to enter the homeless response system and makes the limited community resources available to those in the most critical circumstances.

During the summer of 2021, our organization purchased a much-needed Shelter van.

Having a van has increased our ability to serve the most vulnerable members of our community. We are now able to pick-up food donations, take guests to apartment viewings, and even help move them into their apartments.

In October the BAHS kitchen underwent a full renovation. Again, this was much needed and has made a positive difference in our ability to address food insecurity.

In 2021 our community partnerships continued to blossom. We have continued collaborating with other shelter providers, municipalities, healthcare providers, grocery stores, case managers, landlords and many others who have assisted BAHS with carrying out our mission. I am proud that the community that I live and work in, can come

together on such a united front to help those among us who are the most vulnerable.

I would like to thank everyone for their support during these difficult and uncertain times. Without the support of our community and donors, we would not be able to continue our mission to address homelessness and food insecurity in our community.

Executive Director
Boyd A. Kronholm, LSW



Covid Response

The COVID-19 pandemic presented the world, community, and our organization with a variety of challenges. In March of 2020, we made the tough decision to close our Day Program and decrease the number of beds in the Shelter. Guests were required to wear masks and shelter in place to prevent contact with positive COVID-19 cases. We could no longer allow community members experiencing food insecurity inside the Shelter for a hot meal, so with help from Hope for Homeless we began providing bag lunches out our kitchen door. The number of households experiencing food insecurity grew quickly, putting a lot of demand on our food pantry.



In 2021 many of us had a restored hope that slowly, but surely, Shelter operations would return to normal. When the vaccine came out, we partnered with PCHC and City of Bangor Public Health to make vaccines accessible to staff, guests, and volunteers. Once vaccinated, guests no longer had to shelter in place. We also saw more service providers operating closer to capacity. We will continue to move cautiously towards normal operations in the coming year. Overall, we are happy to report that 133 individuals obtained safe, permanent housing since March 2020.

Financials

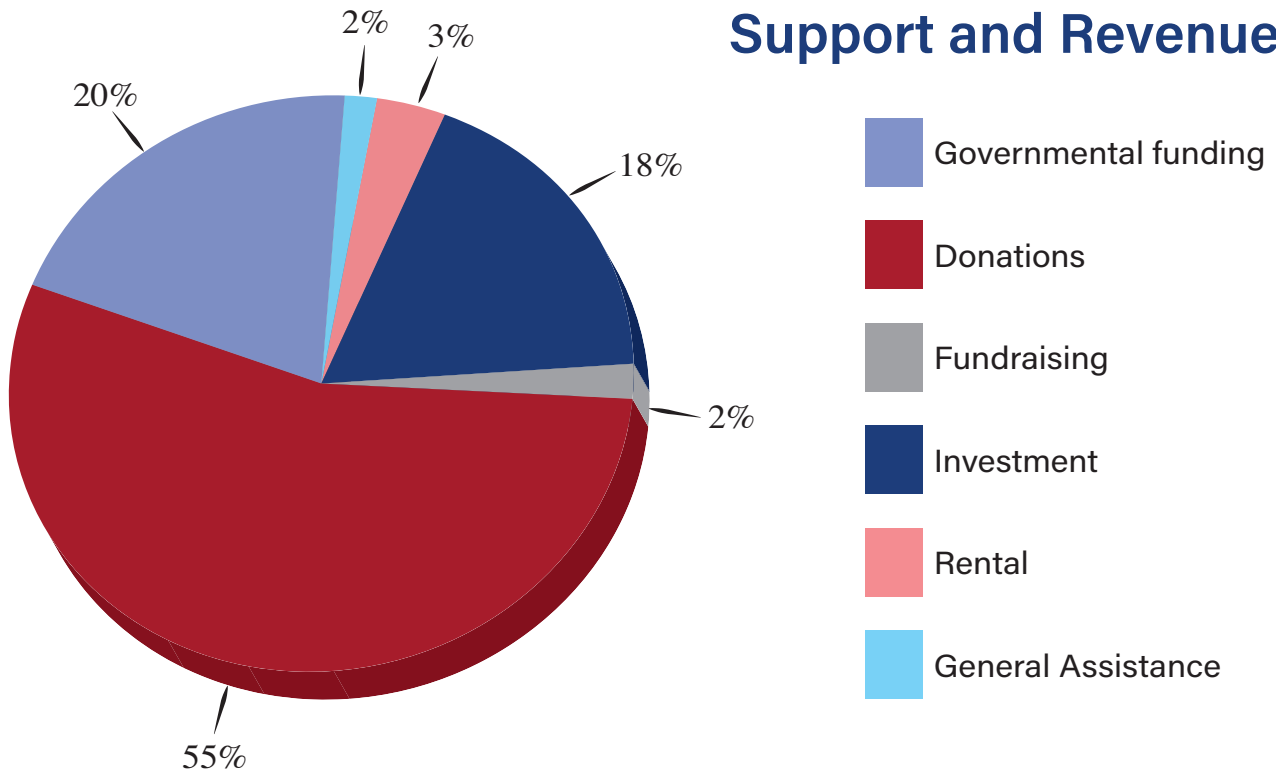
For the fiscal year ending June 30, 2021, the Shelter received 59% of it's revenue from the support of community members, area businesses, and municipalities. The Shelter would not function without the dedication of it's staff and volunteers. The community support is ever apparent in the values presented in the annual financials.

The Shelter was able to return 87% of overall support back into the life-changing programs such as the Warming Shelter and transitioning guests to stable housing. Despite another pandemic year, the Shelter continued to successfully run these programs and serve those at risk of homelessness and/or food insecurity within the community.

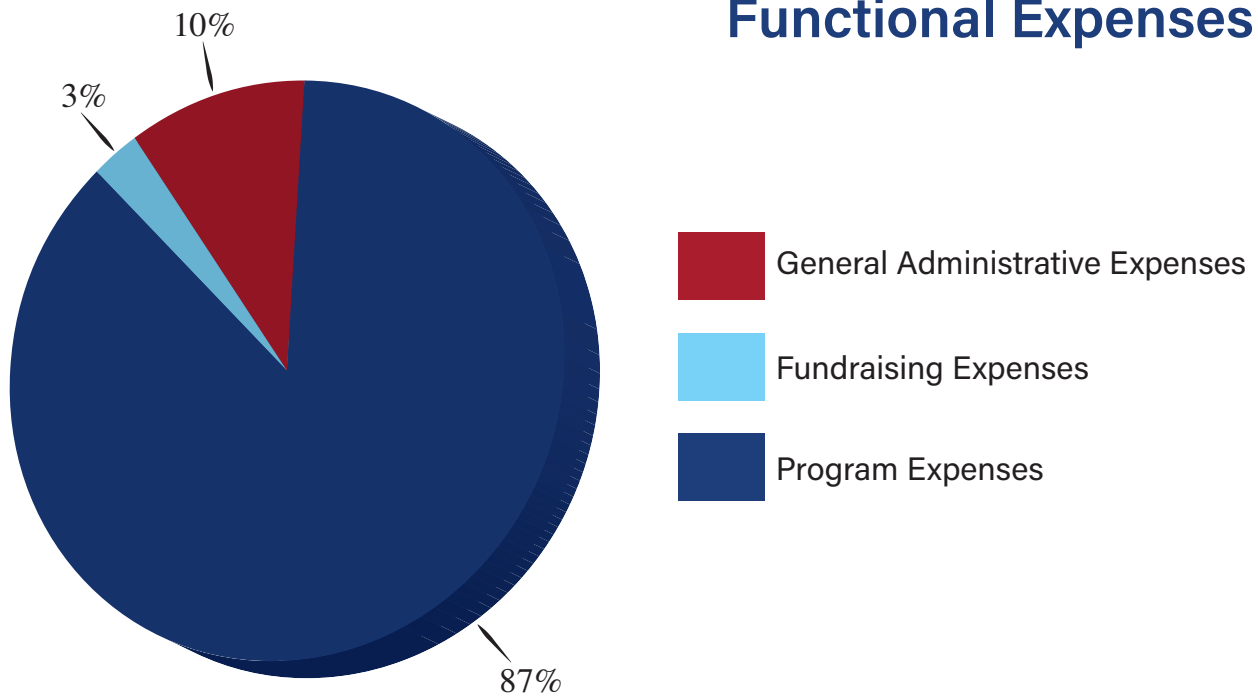
Top Donors of 2021

- Stephen & Tabitha King Foundation
- Hannaford
- John and Deborah Darling
- John T. Gorman Foundation
- Maine Community Foundation
- James Cohen
- Bangor Savings Bank
- Harris Matthews Charitable Foundation Inc
- Edward and Mary Ellen Darling
- Darling Family Foundation
- Barbara Cassidy Foundation
- Maine Fire Protection Systems
- William Brda
- Hope For Homeless
- Machia Saving Bank
- St. Johns Episcopal Church Of Bangor, Maine
- Lois Gauthier Charitable Trust
- Ian Swett
- Good Shepard Food Bank
- All Souls Congregational Church
- Bangor Steel Service Inc
- Dr. Franklin Bragg
- Brooks Family Foundation
- Arlene and Kevyn Comstock
- Epstein Properties
- First National Bank/First National Wealth Management

Support and Revenue

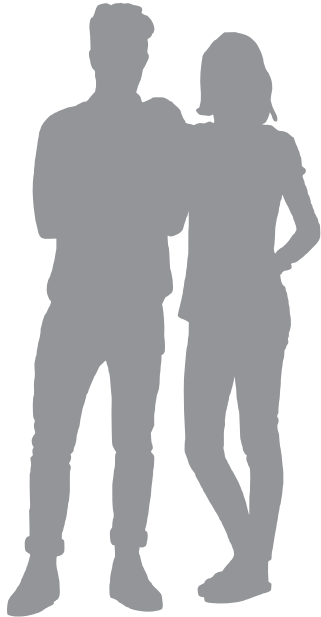


Functional Expenses



Statistics

The following are comparisons from the fiscal years 2019 and 2020.



Individual Guests

	Male	Female	Other
Fiscal year 19/20	66%	34%	0%
Fiscal year 20/21	72%	27%	1%

Bed Nights

Fiscal year 19/20	11,047
Fiscal year 20/21	6,628



Average Length of Stay

Fiscal year 19/20	29 nights
Fiscal year 20/21	23 nights

**Occupancy rate 53% lower due to COVID-19*



Achieved Stable Permanent Housing:

Fiscal year 19/20	88 individuals = 24%
Fiscal year 20/21	83 individuals = 33%



Winter Warming Center

Fiscal year 19/20	427 unique people
	4,453 chair nights
	Avg. 32 people per night
Fiscal year 20/21	353 unique people
	3,222 chair nights
	Avg. 21 people per night



Food Pantry 2x Weekly

	Individuals	Households
Fiscal year 19/20	1,769	1,037
Fiscal year 20/21	1,349	648



Meals Served

Fiscal year 19/20	14,006
Fiscal year 20/21	25,158

**Does not include breakfast or
dinner served to overnight guests.*

Community Events

The Board of Directors hosts the Annual Hike for the Homeless each year to raise funds for the Bangor Area Homeless Shelter programming. In 2021, BAHS held the 26th Annual Hike for the Homeless Virtually due to the looming effects of the COVID-19 Pandemic. Of course, an in-person hike on the Bangor waterfront is the preferred traditional method to carry out the Shelter's largest fundraiser of the year; but the health and safety of our community comes first. Though a virtual Hike for the Homeless fundraising event was foreign to many of us, overall, it was very well received and successful. Twenty-one local business sponsored the 26th Annual Hike

for the Homeless, twenty businesses donated prizes, and three-hundred people participated. Teams from area businesses, agencies, and families donned their neon green Hike t-shirts and ventured out to their chosen hike location to raise awareness for homelessness in our community, and funds for our program. Hike for the Homeless Committee Chair, Jenny Gage formed a team of eighty-three individuals who were eager to participate in the cause. The Annual Hike for the Homeless isn't just about fundraising. It is about members of the community coming together on a united front to raise awareness for homelessness in our community.





Staff



Boyd A. Kronholm, LSW	Executive Director
Archie Curry	Program Manager
Alicia Mayhew	Office Manager
Amy Smith	Bookkeeper
Wendy Leighton	Housing Manager
Maria Horodeski	Intake & Diversion Coordinator
Linda Murch	Shelter Aide/Cedarview Apartment Manager
Jim Batchelder	Shelter Aide/Kitchen Coordinator
Ben Hatch	Shelter Aide
Devin Leighton	Shelter Aide
Ginger Pelkey	Shelter Aide
Jamie Longworth	Shelter Aide
Jim Fleming	Shelter Aide
Laurie Gauthier	Shelter Aide
Mary Foster	Shelter Aide
Meldon Field	Shelter Aide
Skye White	Shelter Aide
Tim Nichols	Shelter Aide
Todd Townsend	Shelter Aide
Tyler Earhart	Shelter Aide

Lisa Neal-Shaw	President
Pat Kimball	Vice President
Shareen Palmacci	Treasurer
Jenny Gage	Executive Secretary
Carolyn Dorfman	Member
Maulian Dana	Member
Dan Saunders	Member
John Hamer	Member
Jason Bird	Member
Larry Geaghan	Member
Dr. Jim Clarke	Member
JR Mitchell	Member





Contact us

Boyd Kronholm

Executive Director

Archie Curry

Program Manager

Alicia Mayhew

Office Manager



<https://www.bangorareashelter.org/>



info@bangorareashelter.org



<https://www.facebook.com/bangorareashelter>



Bangor Area Homeless Shelter
263 Main Street
Bangor, ME 04401



Phone: (207) 947-0092

Fax: (207) 945-9032