2019 Annual Report

The Bangor Area Homeless Shelter



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Vision and Mission Statement

Vision: To have achieved our goal where all guests at the Shelter are transitioned into suitable, stable housing in 30 days or less.

Mission: The Bangor Area Homeless Shelter is a dry shelter whose mission is to support and strengthen the community by providing **emergency** shelter and supportive services to people who are homeless or at risk and to advocate for collaborative, locally driven solutions to end homelessness.

Letter from the President of the Board

Dear Friends and Supporters:

Warmest greetings to all of you who have taken an interest in the work of the Bangor Area Homeless Shelter. It is my honor and privilege to write to you today as the President of the Board of Directors for the shelter. It is also with humble gratitude that I come to you today as one who has experienced homelessness first-hand.

Twenty-two years ago, shortly after the birth of my son and when my daughter was still a toddler, my family and I found ourselves homeless. The housing we had been in was substandard and had become too dangerous to live in – particularly with small children. Although we still had wages coming in, it was not enough to afford what housing was available, and public housing had a very long wait list.

It feels like the ultimate in failure when you can no longer put a roof over your own head or provide basic shelter for your children. Had it not been for the shelter where we became guests, we would have probably been living out of our car.

I expected to be treated as the failure I felt like when I went to the shelter, but I was so desperate at the time that I looked at it as no more than I deserved. But that was not what happened. The staff of the shelter saw our humanity, our potentials, and that – like the other people who had found themselves at the shelter – we were good human beings in difficult circumstances who needed a chance to rebuild.

Today, I find myself blessed with a good job and a roof over my head. It is certainly not something I ever take for granted. In my line of work with libraries, I meet many other good, good humans in difficult circumstances. It's why I believe so strongly in the work of the Bangor Area Homeless Shelter and why I am so honored to be able to work such an outstanding board and staff of caring people who understand that dignity and humanity, warmth and food, are not privileges but the most fundamental of rights. Any of us can find ourselves in the most dire of circumstances, and any of us can survive and thrive when offered the support and another chance from neighbors and community.

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I know: I did. Most gratefully,

is. m. ghan

Lisa M. Shaw 2020 President Bangor Area Homeless Shelter Board of Directors



Letter from the Executive Director

Dear Partner,

I am truly honored by the continued opportunity to serve as the Executive Director of the Bangor Area Homeless Shelter. I am constantly amazed and overwhelmed by the amount of generosity and support this community shows for its most vulnerable members. In this job I have had the privilege of witnessing the youngest members of our community engaging in acts of kindness and giving. Children giving Christmas gifts to our guests, and yearly visits from a young lady who waives the opportunity to receive gifts on her birthday only to deliver a donation to the shelter in their place. There have also been children selling coffee out of a lemonade stand in the cold, or hot cocoa during trunk-or-treat events with the proceeds benefiting our community members who are experiencing homelessness. These children and many others are the future of the Greater Bangor Area, and I am proud to have witnessed these incredible acts.

2019 saw many great collaborations focused directly on our mission to support and strengthened the community. The City of Bangor hired a Homeless Outreach Coordinator and strengthened their partnership with the non-profits organizations that offer support services to the homeless population. Some new non-profits and grassroots organizations have opened their doors and partnered with us. We continue to bolster our staffing package with thousands of volunteer and intern hours. We continue to apply for and receive many grants to assist us in finding locally driven solutions to assist our target population.

The Shelter opened a warming center during the winter months, for the second year in a row. BAHS was able to take life preserving measures earlier this year with the warming center by providing a safe alternative to the dangerous cold weather that we experience here in the northeast. People experiencing homelessness without a shelter bed, were able to come in out of the cold and have something to eat and stay safe from the elements. We were able to do this due to the generosity of many individuals, businesses, and organizations from near and far that care about the welfare of their neighbors.

I truly appreciate the goodwill, generosity and caring that this community has for the people we serve. Thank you all for your efforts in allowing us to fulfill our mission.

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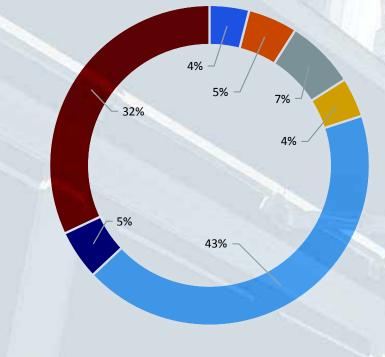
Sincerely,

Boyd A. Kronholm, LSW Executive Director Bangor Area Homeless Shelter



Financials

The Bangor Area Homeless Shelter was able to bring to an end another successful year of providing a safe shelter, a warming center, soup kitchen, food pantry, and support services to citizens in need. With the fiscal year ending on June 30, 2019, we reflect upon the support we received that made all of this possible. Support for the Bangor Area Homeless Shelter came in a variety of ways. Private donations and government funding accounted for 75%, while grant funding, fundraising, investments, rental income, and in-kind donations made up the remaining 25%. These numbers do not reflect the thousands of hours selflessly devoted by volunteers who support the BAHS mission. As the evidence suggests, the Bangor Area Homeless Shelter is able to carry its mission from one year to the next due to the various forms of support received from the community.



Grants Rental Investment Fundraising Donations Other In-Kind Governmental Funding

2019 Support & Revenue

Grants	\$30,000	4%
Rental	\$43,124	5%
Investment	\$56,193	7%
Fundraising	\$36,383	4%
Donations	\$368,014	43%
Other	\$4,063	0%
In-Kind	\$44,883	5%
Governmental Funding	\$270,086	32%
Total	\$852,746	100%

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Stats for 2019

103

Individuals Received Permanent Housing

13,966 Bed Nights Provided



399 Guests Sheltered Overnight

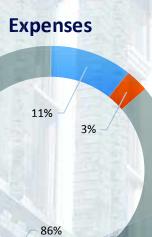
11,627 meals served





640

Households served in the Food Pantry



General Administrative Expenses	\$91,591
Fundraising Expenses	\$26,036
Program Expenses	\$742,116
Total	\$859,743



General Administrative Expenses

Fundraising Expenses

Program Expenses

Bangor Area Homeless Shelter

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Community Events

Hike for the Homeless 2019

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The 24th annual Hike for the Homeless took place in April of 2019 and was a highly successful community event. With 363 hikers coming together to support this worthy cause, we were able to raise \$28,995.50, an unprecedented amount which directly goes to support the mission of the Shelter. It was a chilly day, spirits were high and there was a buzz of energy as hikers took to the streets to raise awareness of the need to support the shelter and its guests.





We were honored to recognize one of our younger hikers, Lucy, for her fundraising efforts as she single-handedly raised \$655.25. Her young humanitarian spirit has prompted the Hike for the Homeless Committee to create a new award for future Hikes which will appropriately be known as, "The Lucy." The 24th Hike saw support from a variety of volunteers, including students from Husson University, Kohl's, Hampden Academy, and Gamma Gamma Sigma. Many of our annual sponsors remained committed to supporting the Hike and we were able to bring on first time supporters as well. There were some changes this year. Instead of separate factions coming in from different locations, Hikers were united as one group as they circuited downtown Bangor, both starting and ending at the Bangor Waterfront. The Hampden Academy Band took the stage with performances that kept the audience engaged and Don Cookson joined us as our MC, delivering announcements and awarding raffle items.



Sean

You are sitting in your own apartment You are finally in a good place

But not always this way Reality ushered in at early age

Gradual blindness raised its head Choroid anemia became a familiar term

You went to Johnson and Wales You bought and ran a restaurant

You met someone there and took her hand But unaware alcohol had become king

Your inner vision blurred with cooking marginalized The restaurant not survivable ending in homelessness But your mother had planted a seed of faith It sprouted the minute you began to water it

> You turned your back on alcohol You walked to the Shelter

You were pleasantly surprised Attended to at all angles

Counseling, social work new friends with Restoration of hope and identity

I met you just before Nick found you a house You were so grateful



RB



Top Donors for 2019

Stephen & Tabitha King Foundation Newman's Own Harris Matthews Charitable Foundation Inc Hannaford Supermarkets John T. Gorman Foundation Maine Association Of Realtors Foundation John and Deborah Darling **Hope For Homeless Edward and Mary Ellen Darling Barbara Cassidy Foundation** Sandra Kearney **Chandler Seavey Hollywood Casino James M Cohen Girl Scouts Of Maine Paula Nickerson** Lois Gauthier Charitable Trust **All Souls Congregational Church** BI's **Maine Credit Unions Campaign For Ending Hunger Bangor Savings Bank Brooks Family Foundation Franklin Bragg James Bulteel First National Bank Epstein Properties** Darlings **John Crane**

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Bangor Area Homeless Shelter

Staff and Board Members

Board of Directors

Staff

Lisa Neal Shaw Pat Kimball Shareen Palmacci Carolyn Dorfman Robert Bach, MD Joseph Baldacci, esq. Jenny Gage Eric Gordon John Hamer, esq. Marc Inman President Vice President Treasurer Secretary Member Member Member Member Member Member

Boyd Kronholm, LSW Archie Curry **Betty Dietz** Nick St. Louis Alicia Mayhew Jim Batchelder **Jim Fleming Mary Foster** Ben Hatch **Rhonda Morin Dennis Pegues** Velvet Bolen **Noelle Connolly** Wendy Leighton Linda Murch **Teena Weston** Ethan Macomber **Kristen York** Ron Henry Laurie Gauthier **Tim Nicols**

Executive Director Program Manager Financial Manager Housing Navigator Office Manager Shelter Aide **On-Call Shelter Aide On-Call Shelter Aide On-Call Shelter Aide On-Call Shelter Aide** On-Call & Warming Center Aide

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